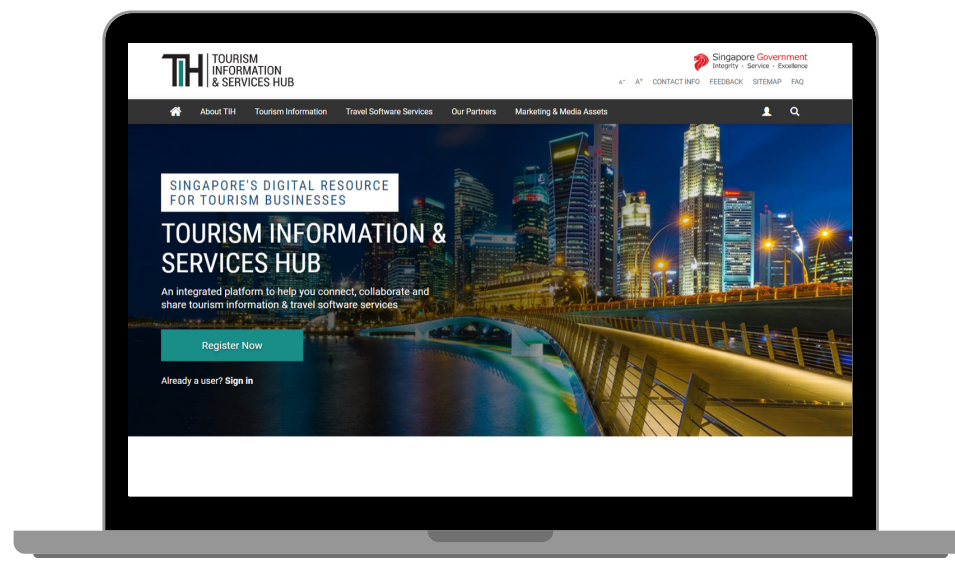


FREQUENTLY ASKED QUESTIONS

ONBOARDING










1

Who can register for a TIH account? Is there a subscription fee?

All are welcome to register for a TIH account. **No subscription fee is required.**

2

What are the key differences between the different types of account?

	 Business User Access to full suite of features on TIH to contribute and draw upon products and services	 Developer Draw upon features and services on TIH via API	 Public Access to a variety of digital media assets
 Marketing & Media Assets - Quality digital images and videos	✓	✓	✓
 Tourism Information - Product & Experience Listings - Ideas & Inspiration	✓	✓	✗
 Travel Software Services - Recommendation Engine - Enhanced Navigation Service - Visit Singapore Account	✓	✓	✗
 Our Partners - Business Directory	✓	✓	✗

3

What information do I need to register for a TIH account?

To register, you will need to provide your organisation information (for business users and developers), personal contact information and a valid email address for verification purposes.

- For **Singapore businesses**, a CorpPass is required to login. For details on CorpPass, please visit www.corppass.gov.sg
- For **individuals residing in Singapore**, a SingPass is required to login. For details on SingPass, please visit www.singpass.gov.sg
- For all other users, such as **overseas businesses**, a TIH Portal ID will be issued upon successful registration.